



**The Locality Officer for
your community is**

Heather Whittaker

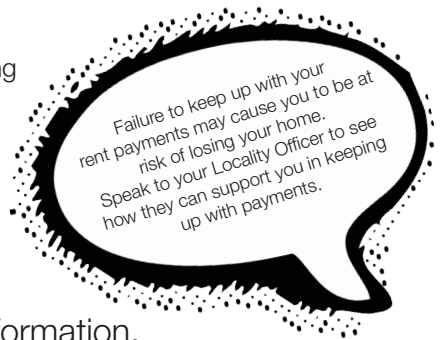
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At Trident Group we believe in working closely with our residents and customers. Which is why your Locality Officer will focus on building a relationship with you to identify ways we can support you in sustaining your tenancy with us.

Your Locality Officer will support you in managing your tenancy and provide you with:

- Environmental management
- Resident engagement activities
- Tenancy support and information on housing related services
- Annual tenancy audit check
- Help and advice on your rent account and service charge as well as seeing how you can be further supported to maintain rent payments



Failure to keep up with your rent payments may cause you to be at risk of losing your home. Speak to your Locality Officer to see how they can support you in keeping up with payments.



For assistance or further information,
please call the **Locality Team** on

0121 633 4633