

# FAST TALK

... QUICK UPDATES!



April 2019

## Struggling to pay your rent?



As your landlord we understand that sometimes your circumstances can change but if you are struggling to pay your rent, telling us in the first instance can help you to control any arrears you may potentially have.

By discussing your situation with your Locality Officer or Intensive Housing Management Officer (IHMO), you can receive the necessary advice and support to help you get back on track.

If you ignore the problem the arrears will increase, making it harder for you to manage the situation. It may lead to Trident Group taking legal action to end your tenancy which will ultimately lead to you losing your home through eviction. It is therefore very important that you respond to letters, visits, texts or emails you receive from Trident Group regarding arrears in your rent account.

By speaking to your Locality Officer or IHMO, they can:

- set up a direct debit so that your rent is automatically paid;
- arrange for your rent to be paid directly from benefits you receive;
- refer you to a specialist debt adviser;
- make an agreement with you to clear arrears by paying regular amounts along with your current rent and service charge;
- arrange for your rent to be paid directly from your salary if you are employed.

For more information contact us on **0121 633 4633** or visit **www.tridentgroup.org.uk**

### Help clean up our streets

Join the Great British Spring Clean

Become a #TridentLitterHero and help the environment on your very own doorstep.

Speak to your service based staff today on how they can support you

**22 MARCH - 23 APRIL 2019**

Help the environment on your doorstep and make a visible difference. Don't forget to send us photos and written content for our social media! Send your entries to [communications@tridentgroup.org.uk](mailto:communications@tridentgroup.org.uk)

#TridentLitterHeroes

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## WM Housing Joins Trident Group As A Matrix Partner



Midlands based housing association, WM Housing, has joined the Homes England New Ways of Working programme, as part of the Matrix Housing Partnership.

Matrix, of which Trident Group is a partner, was announced as a Strategic Partner with Homes England back in July 2018, securing £77million of funding to deliver 2,257 additional new homes by March 2022. This latest addition to the partnership will see WM Housing build 680 of the new homes.

### Trident Group

12 Fairlie House, Trident Close, Erdington, Birmingham, B23 5TB

Monday - Friday 9.00am - 4.00pm Tel: **0121 633 4633** Fax: **0121 643 0260** Tel: **0121 643 6060** - out of office hours  
[www.tridentgroup.org.uk](http://www.tridentgroup.org.uk)

# Don't Take The Risk

It's Important To Pay Your Rent On Time

Rent and service charges are priority payments, and not keeping up with payments could lead to loss of services, losing your home and it could affect your credit rating.

Contact your Locality Officer today on

📞 0121 633 4633

✉️ [LocalityTeam@tridentgroup.org.uk](mailto:LocalityTeam@tridentgroup.org.uk)

for support and guidance



**TRIDENT**  
**GROUP**