



Window Restrictors and Your Safety

There are a number of serious, sometimes fatal accidents every year involving people falling from windows. There is a particular danger for households that contain young children and toddlers.

In order to protect you and your family, the windows in your home will be fitted with restrictors (typically limiting gaps to 100mm), which prevent them from opening fully. When your new tenancy starts, restrictors will be fitted to the windows in your property. These should never be removed.

To help us to keep you safe, it is important that you:

- check your windows regularly to ensure that any window restrictors are in good working order;
- report any defects to window restrictors to **Trident Group** on **0121 633 4633** as soon as possible to arrange a repair free of charge;
- avoid placing furniture underneath or immediately next to windows which could be used as a climbing aid for young children.

If you feel that you need to have window restrictors fitted to any windows currently without them, please contact the **Customer Service Team** on **0121 633 4633** who will be able to assist in arranging this for you.